

Crown Hotel Colne

Access Statement

Introduction

- Our hotel is set in the small market town of Colne and offers 10 letting bedrooms (7 en suite and 3 standard), The hotel is over 150 years old and whilst we aim to meet the needs of all our guests all our bedrooms are on the first floor and people with limited mobility may find it difficult to access these. We offer breakfast lunch and dinner and all our bars and restaurants are open to the general public.
- We have a strict No Smoking policy in all our bedrooms.

Pre-Arrival

- We are situated at the bottom of the main road in the town.
- There are a selection of shops within walking distance of the Hotel.
- The nearest bus stop is just outside the hotel with regular services between Burnley and Skipton, The train station is also a few hundred yards away with trains hourly to Preston.
- There are several local taxi companies telephone numbers can be supplied if required.
- We have 1 little jack Russell dog, whilst we welcome other dogs we regret to say we cannot accommodate cats.
- Our website www.crownhotelcolne.co.uk provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone text e-mail or fax. Please see the “Contact Information” section of this document for full details.

Arrival and Car Parking

- On arrival at the Hotel before 12.00noon please ring the door bell for one of the staff to welcome you.
- To ensure your accommodation is ready we ask that guests do not normally arrive before 1.00pm. Earlier arrival may, however, be possible by arrangement.
- Parking is either on the on the road to the side of the hotel or the public carpark two doors away from the hotel.

Main Entrance

- There are 2 steps of 6 inches up to the front door.
- The front door is always open after 12.00midday prior to this please ring the bell.

Guest Accommodation – Public Areas

- The hallway leads to the lounge bar, restaurant, dining room, public toilets, reception and the outside smoking area (1 step down)
- There are 2 steps up to the dining room
- The main stair case to the 1st and 2nd floors lead from this hallway there is a handrail on the left hand side. The stairs are carpeted.
- The Hotel is centrally heated throughout but the temperatures can be adjusted in each room by thermostatic valve to suit individual requirements.

Lounge Bar

- The lounge bar is open to the public for food and drinks from midday to 11.00pm daily but residents are welcome to sit in this area at any time of the day.
- There are 2 steps up to the bar area.
- We are licensed for the sale of alcohol

Restaurant.

- The restaurant is open to the general public from midday to 2.00pm and 5.00pm and 8.30pm daily.
- Breakfast is also served in here from 7.30am to 9.30am.
- The restaurant is carpeted and has a living gas flame fire.

Bedrooms

- All our bedrooms are on the first floor accessed by 18 steps and are carpeted throughout.
- There are en suite facilities in 7 of the rooms consisting of a shower, WC and wash basin.
- The standard rooms have wash basin and share a bathroom with a shower and WC.

Bedrooms continues

- Tea and coffee making facilities are provided in each room.
 - Hair dryers are provided in the en suite rooms.
 - Digital television is in all bedrooms.
 - There are 2 irons and ironing boards 1 situated outside room 10 and room 6.
 - Our beds are normally made with synthetic duvets and pillows.
 - We are happy to provide sheets and blankets if preferred. Please specify before your arrival if required.
 - There is a folder in each bedroom which contains further information about the hotel and details of emergency contacts including doctors and hospitals.
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- Bedroom 1 to 3 are situated at the back of the hotel with one 9 inch step up to these rooms
 - Bedroom 4 to 6 are situated at the front of the hotel with one 9 inch step up to these rooms also.
 - Bedrooms 9 to 12 are situated at the front of the hotel (one 9inch step up to room 9)
 - Communal bathroom is situated at the rear of the hotel between bedrooms 2 and 3.

Bedroom 1

- Standard room
- 2 3ft twin beds, 1 accessed from both sides 1 accessed from 1 side

Bedroom 2

- En suite room
- 2 3ft twin beds, 1 accessed from both sides 1 accessed from 1 side.

Bedroom 3

- En suite room
- 1 x 4ft 6in double bed access from both sides

Bedroom4

- En suite room
- 1 x 4ft 6in double bed access both sides
- 1 x 3ft single bed access both sides

Bedroom 5

- Standard room

- 1 x 4ft 6in double bed access both sides

Bedroom6

- Standard room
- 1 x 32ft single bed access 1 side

Bedroom 9

- En suite room
- 1 x 4ft 6in double bed access both sides
- 1 x 3ft single bed access 1 side

Bedroom 10

- En suite room
- 2 x 3ft single beds access 1 side

Bedroom 11

- En suite room
- 2 x 3ft single beds access 1 side

Bedroom 12

- En suite room
- 1 x 4ft 6in double bed access both sides
- 1 x 3ft single bed access 1 side.

Gardens and Outside Areas

- We have 2 outside areas the smaller of the 2 is a raised decked area accessed from the lounge area, It is cover with a plastic roof and has heaters and outside lights.
- The larger area is accessed from the public bar area this area has a large decked area with a covered section with heaters and lights

Additional Information

- There are fire extinguishers and break glass fire points all over the 3 floors of the hotel.
- In the event of a fire we will sound the fire alarms, please advise us if you have a hearing impairment and might not hear this.
- The building may be evacuated via any of the 4 fire doors which are clearly marked.
- The assembly point in such an event is on the train station carpark.
- We offer WIFI in all our public area and bedrooms please ask at reception for the access code.

Contact Information

- Address: 94 Albert Road, Colne, Lancashire, BB8 0QD
- Telephone/ Fax number: 01282 863580
- Mobile phone: For text messages only 07764 790398
- E-mail: Crownhotel94@aol.com
- Website: www.crownhotelcolne.co.uk

- We are open all year round.

If you require any further information or have any comments about the services we provide do not hesitate to contact us.